

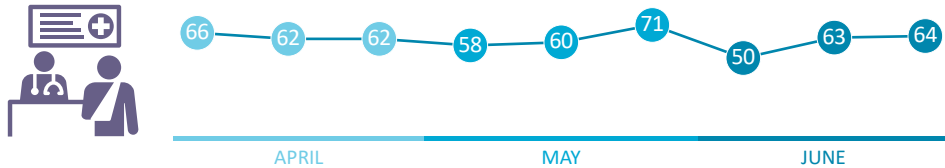
Providing Primary Care in a Pandemic

SUMMARY OF CYCLES 1-9 OF THE CANADIAN QUICK COVID-19 PRIMARY CARE SURVEY

How are primary care providers adapting their practice to meet the needs of Canadians?
What stresses are they experiencing?

Practices are operating under strain

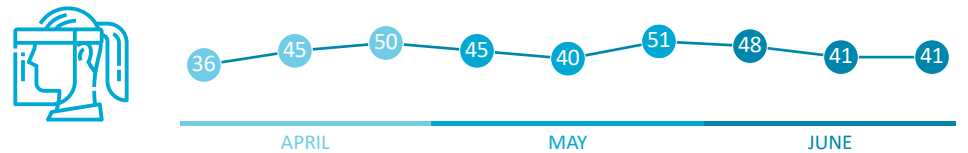
% OF PROVIDERS REPORTING SEVERE (4-5 OUT OF 5) STRAIN ON PRACTICE



Providers were asked whether the current status of COVID-19 is putting unusual strain on their practice and to rate the level of strain on a scale of 1-5, with 1 being no impact and 5 being severe.

Providers lack sufficient access to PPE

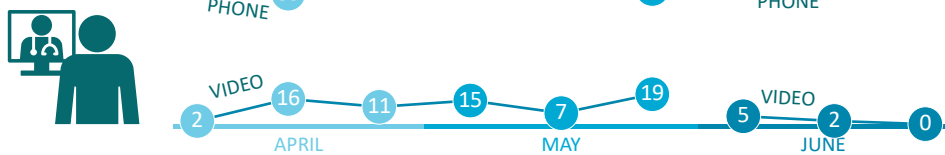
% OF PROVIDERS REPORTING A LACK OF PPE



Providers were asked whether a lack of personal protective equipment (PPE) is causing stress in their practice.

Providers are relying on telephone vs. video

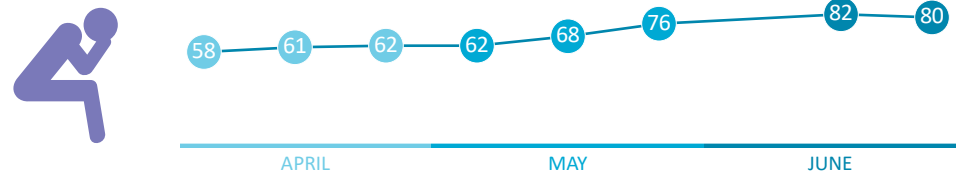
% OF PROVIDERS REPORTING >50% OF VISITS VIA:



Cycles 1-6 asked providers what proportion of care was provided via phone or video. Cycles 7-9 asked providers about the mix of phone and video used to provide virtual care.

Patient need for support has increased

% OF PROVIDERS REPORTING INCREASED PATIENT NEED FOR MENTAL AND EMOTIONAL SUPPORT



Cycle 7 did not ask about increased patient need for mental and emotional support.

Providers are limiting preventive care

% OF PROVIDERS LIMITING PREVENTIVE CARE VISITS



Cycles 1-3 asked providers about limiting wellness/chronic care visits for COVID-19 reasons. Cycle 4 asked about wellness/preventive visits, Cycles 5-8 about limiting wellness and preventive care visits by the practice, and Cycle 9 about limiting preventive and chronic care visits by the practice. Later cycles also asked about patients limiting these visits, with similar numbers reported.

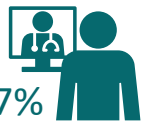
SOURCES OF STRESS

73% have patients not scheduling preventive care



71% are limiting preventive care

67% have patients struggling to access virtual care



45% are concerned about parents delaying well-child visits



43% are short of PPE



81% are seeing increases in patients with emotional health needs



AVERAGE VALUES FOR CYCLES 7-9 (JUNE)

ABOUT THE SURVEY

A short survey was distributed most weeks in April, May, and June 2020 by provincial primary care-related organizations and divisions, social media, and personal networks. Each cycle included respondents from provinces and territories across the country, with the greatest representation overall from BC, ON, and MB, followed by NS, AB, NB, and QC. The surveys were conducted by the Primary and Integrated Health Care Innovations (PIHCI) Network in Canada, in partnership with the Larry A. Green Center in the USA.

Icons created by Vectors Point, Bold Yellow, Oksana Latysheva, Gan Khoon Lay, Luis Prado, Shreya Chakravarty & monkik from the Noun Project.

